



CIRCULAR TO MEMBERS

GCX COVID 19 BUSINESS CONTINUITY PLAN

Sequel to the new directive by the President of the republic of Ghana to restrict the movement of persons due to the coronavirus pandemic, the exchange wishes to assure all its members that business with the exchange and your clients can continue as usual albeit from your homes.

The Online trading system will be accessible to all who have signed up to enable them trade from their homes. Those who wish to sign up now can contact the head of Trading to do so. GCX has additionally amended its trading times to ensure a more flexible continuous trading between the hours of **9am to 1pm**. We would however urge all to be vigilant against all forms of cybercrimes, keep your passwords safe and report all suspicious activities to the exchange. Also kindly follow up all financial or commodity deposit/withdrawal request with a call.

Staff of the exchange will always be on standby to support you throughout this critical period. The following staff may be contacted as below:

Head of Trading: 0244972195

Head of IT: 0208870340

Head of Membership: 0244444484

These measures will be in effect until new directives are issued by the President.

Please keep safe and continue to observe all hygiene protocols.

Issued on 30th March 2020